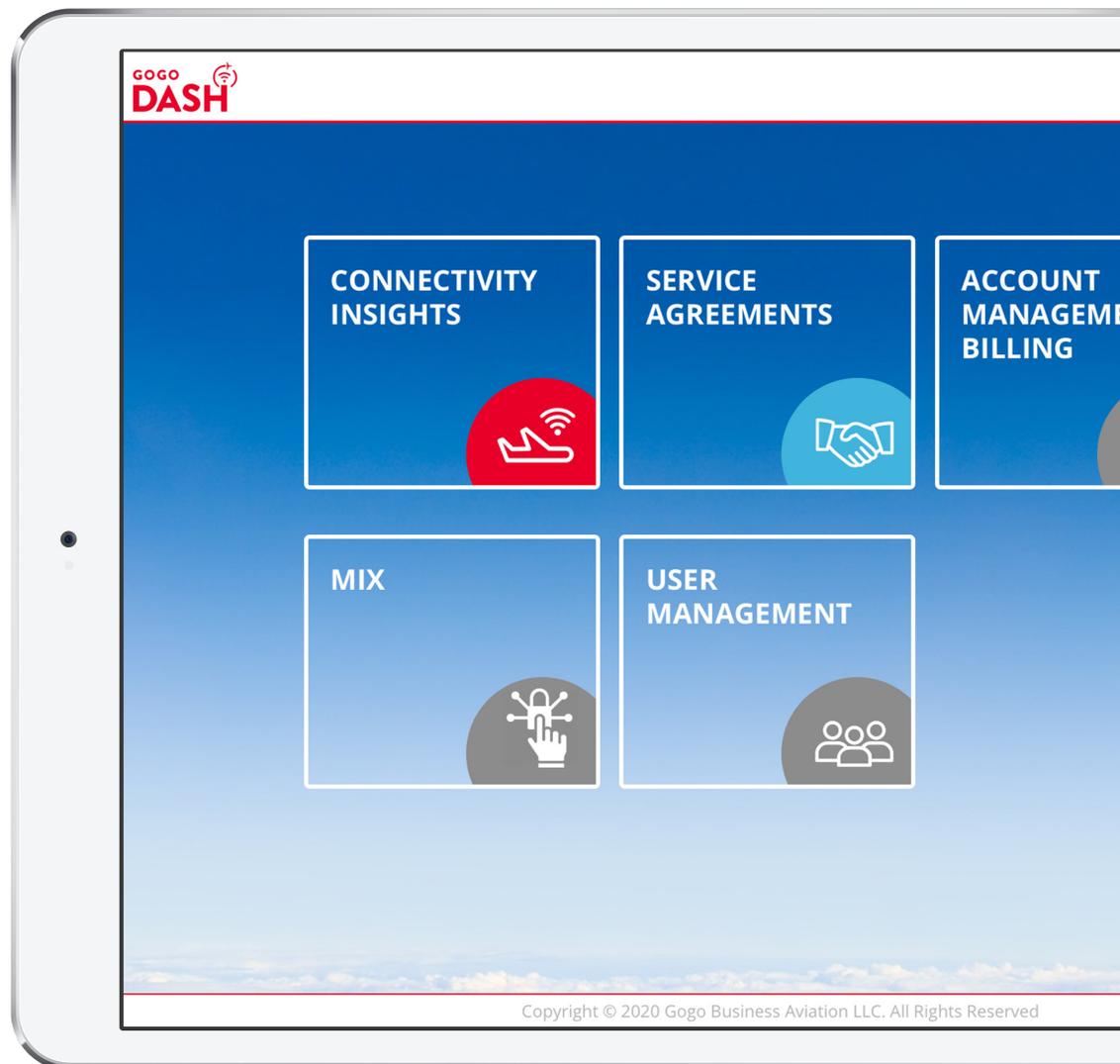


# DASH Gogo MIX App Manage Inflight eXperience



User guide

## OVERALL FUNCTIONALITY

The DASH Gogo MIX application enables users to manage their onboard Wi-Fi Access Points/ Hotspots remotely.

Choose the MIX application tile to navigate to your account's aircraft fleet.



## LOCATE AIRCRAFT TO CONFIGURE OR REVIEW HISTORY

Identify eligible aircraft with an AVANCE system (L3, L5, or SCS) with a software version of 4.1 or later. These aircraft are available for WAP configuration using the Gogo MIX application.

An eligible aircraft will display the history and the configuration icons in the last two right columns.

**Search by sorting:** Choose the column header to sort based on column data to locate your aircraft.

**Search by tail number:** Insert a tail number in the upper right corner search box.

A screenshot of the Gogo DASH aircraft management interface. The top left shows the 'GOGO DASH' logo. The top right has a home icon, the user name 'Billy Brown', and a help icon. Below the header is a dark navigation bar with a 'Switch Account' link and a search box containing the text 'Search by tail number, aircraft SN or equipm...'. The main content area is titled 'View and customize the onboard experience for your aircraft' and contains a table with columns for Aircraft Tail, Status, Last Updated, Aircraft Make/Model, Serial Number, Equipment Type, Software, History, and Customize. The table lists three aircraft: N20YC (green status), VH-ZGP (black status), and N510CT (blue status).

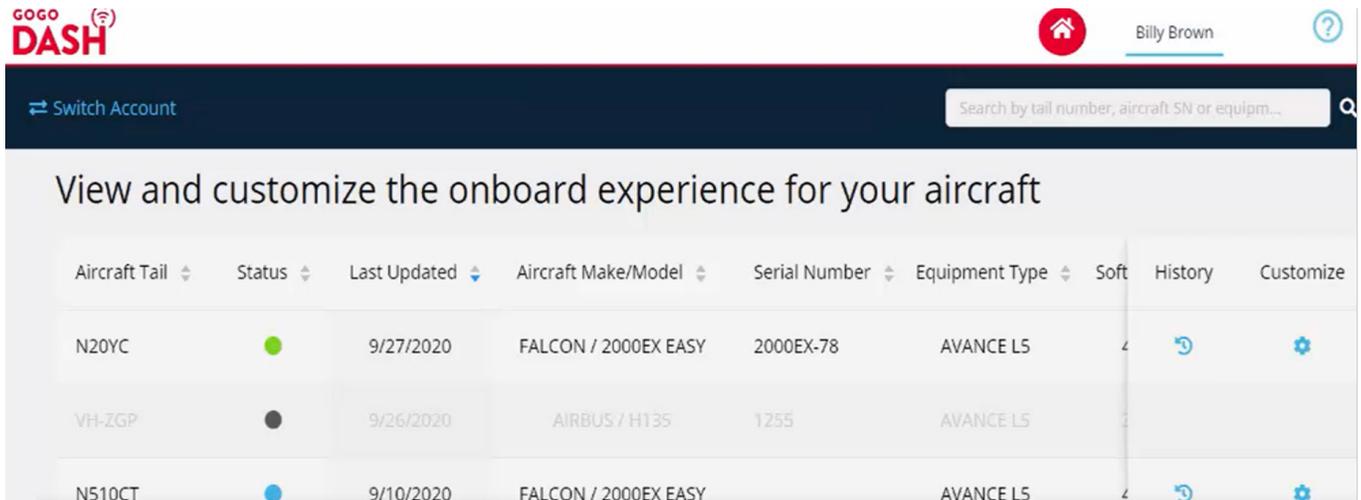
Aircraft Tail	Status	Last Updated	Aircraft Make/Model	Serial Number	Equipment Type	Soft	History	Customize
N20YC	●	9/27/2020	FALCON / 2000EX EASY	2000EX-78	AVANCE L5	4	🕒	⚙️
VH-ZGP	●	9/26/2020	AIRBUS / H135	1255	AVANCE L5	2		
N510CT	●	9/10/2020	FALCON / 2000EX EASY		AVANCE L5	4	🕒	⚙️

## STATUS OF AIRCRAFT CONFIGURATION

The account fleet page displays the status of configurations created and pushed to eligible aircraft identified above.

**Step 1:** Locate your aircraft.

**Step 2:** View the status of your aircraft's pushed configuration using the legend.



The screenshot shows the GOGO DASH interface. At the top left is the GOGO DASH logo. At the top right, there is a user profile for Billy Brown and a help icon. Below the header is a search bar with the text "Search by tail number, aircraft SN or equipm...". The main content area is titled "View and customize the onboard experience for your aircraft". Below this title is a table with columns: Aircraft Tail, Status, Last Updated, Aircraft Make/Model, Serial Number, Equipment Type, Software, History, and Customize. The table contains three rows of aircraft data.

Aircraft Tail	Status	Last Updated	Aircraft Make/Model	Serial Number	Equipment Type	Software	History	Customize
N20YC	Success (Green dot)	9/27/2020	FALCON / 2000EX EASY	2000EX-78	AVANCE L5	4	🕒	⚙️
VH-ZGP	Failure (Red dot)	9/26/2020	AIRBUS / H135	1255	AVANCE L5	2		
N510CT	In Progress (Blue dot)	9/10/2020	FALCON / 2000EX EASY		AVANCE L5	4	🕒	⚙️

## STATUS LEGEND

**Success:** The configuration has been pushed and is active on the aircraft.

**In Progress:** The configuration is in the process of becoming the active configuration.

**Failure:** There has been a failure, and this is not the active configuration on the aircraft.

**Not Eligible:** The aircraft is not eligible to be configured by the MIX application.

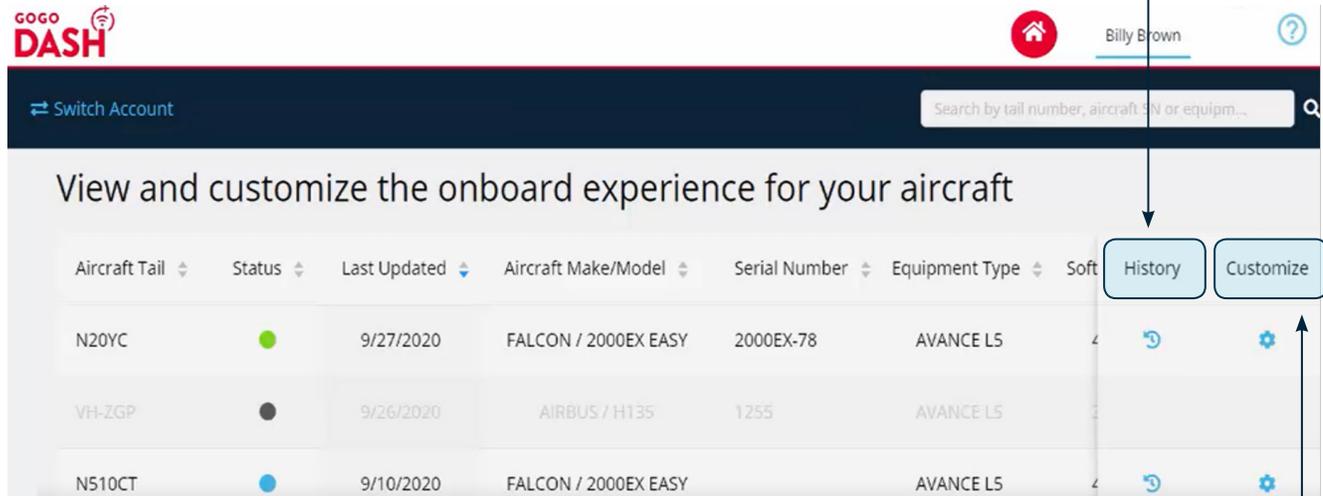
**Void:** Due to various conditions, this aircraft pushed configuration has been voided. Check the history to see the active configuration.

- Success
- In Progress
- Failure
- Not Eligible
- Void

## REVIEW AN AIRCRAFT'S CUSTOM CONFIGURATION OR HISTORY

Customize the configuration or review the history of previous configurations.

**Step 1:** Select history to review previous configurations.



The screenshot shows the GOGO DASH interface. At the top, there's a search bar and a user profile for 'Billy Brown'. Below that, a table lists aircraft configurations. The table has columns for Aircraft Tail, Status, Last Updated, Aircraft Make/Model, Serial Number, Equipment Type, and Software. For each aircraft, there are 'History' and 'Customize' buttons. A red circle highlights the 'History' button for the first aircraft (N20YC).

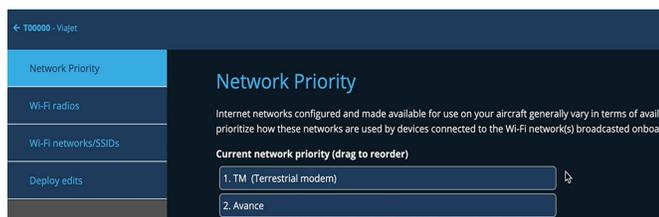
Aircraft Tail	Status	Last Updated	Aircraft Make/Model	Serial Number	Equipment Type	Software	History	Customize
N20YC	●	9/27/2020	FALCON / 2000EX EASY	2000EX-78	AVANCE L5	4	🕒	⚙️
VH-ZGP	●	9/26/2020	AIRBUS / H135	1255	AVANCE L5	3	🕒	⚙️
N510CT	●	9/10/2020	FALCON / 2000EX EASY		AVANCE L5	4	🕒	⚙️

**Step 2:** Select customization to create, modify, and/or change the existing Wi-Fi Access Point's (WAPs) configuration onboard the aircraft.

## CREATE/MODIFY/REMOVE AN AIRCRAFT'S WAP CONFIGURATION

Modify the aircraft's WAPs

**Step 1:** Choose the priority of installed available networks.



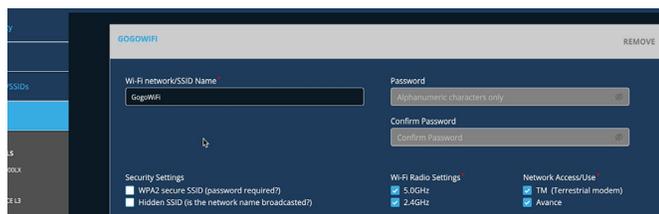
The screenshot shows the 'Network Priority' configuration screen. It has a sidebar with options: Network Priority, Wi-Fi radios, Wi-Fi networks/SSIDs, and Deploy edits. The main content area shows 'Current network priority (drag to reorder)' with two items: '1. TM (Terrestrial modem)' and '2. Avance'.

**Step 2:** Manage the radio configurations based on the destination country.



The screenshot shows the 'Wi-Fi Radios' configuration screen. It has a sidebar with options: Wi-Fi radios, Wi-Fi networks/SSIDs, and Deploy edits. The main content area shows 'Wi-Fi Radios' with a dropdown for 'Country' set to 'United States' and a checkbox for 'Enable region'. Below that, there's a section for '5.0GHz Wi-Fi Radio' with a dropdown for 'Center Channel' set to 'Auto' and a checkbox for 'Transmit Power' set to 'Auto'.

**Step 3:** Modify, change, edit, view, and add WAPs to the aircraft's onboard AVANCE configurations.



The screenshot shows the 'GOGO WIFI' configuration screen. It has a sidebar with options: GOGO WIFI, Wi-Fi networks/SSIDs, and Deploy edits. The main content area shows 'GOGO WIFI' with a 'REMOVE' button. Below that, there's a section for 'Wi-Fi network/SSID Name' with a text input field containing 'GogoWiFi' and a 'Password' field. There are also checkboxes for 'Security Settings' (WPA2 secure SSID, Hidden SSID) and 'Wi-Fi Radio Settings' (5.0GHz, 2.4GHz). At the bottom, there are checkboxes for 'Network Access/Use' (TM (Terrestrial modem), Avance).

## REVIEW HISTORY

Review the history of previously created and edited configurations.

**Step 1:** Choose the history menu item from the aircraft on the account fleet screen.

Aircraft Tail	Status	Last Updated	Aircraft Make/Model	Serial Number	Equipment Type	Soft	History	Customize
N20YC	●	9/27/2020	FALCON / 2000EX EASY	2000EX-78	AVANCE L5	4	🕒	⚙️
VH-ZGP	●	9/26/2020	AIRBUS / H135	1255	AVANCE L5	2		
N510CT	●	9/10/2020	FALCON / 2000EX EASY		AVANCE L5	4	🕒	⚙️

**Step 2:** Scroll configurations and choose one to view.

**Step 3:** Make notes and screen print the configuration for your records.

[← Back to aircraft configuration](#)

### N100CU - Configuration update history

Date	User	Action/Status	View Configuration
10/9/2020	Billy Brown	●	🔍
10/8/2020	SYSTEM_LruConfigSync	●	🔍
10/8/2020	Billy Brown	⊖	🔍

**Step 3.a** View the network priority for the aircraft.

**Step 3.b** View the radio configuration for the aircraft.

The screenshot shows the Gogo DASH interface for configuring network priority. The top navigation bar includes the Gogo DASH logo, a home icon, the user name "Billy Brown", and a help icon. Below the navigation bar, a breadcrumb trail reads "← N100CU - Vision Test Inc". A left sidebar contains three menu items: "Network Priority" (highlighted in blue), "Wi-Fi radios", and "Wi-Fi networks/SSIDs". The main content area is titled "Network Priority" and displays a list of two priority items: "1. AVANCE" and "2. TM (Terrestrial modem)".

**Step 3.c** View the Wi-Fi Access Points (WAPs) set up for this configuration.

The screenshot shows the Gogo DASH interface for configuring Wi-Fi radios. The top navigation bar is identical to the previous screenshot. The breadcrumb trail is "← N100CU - Vision Test Inc". The left sidebar has "Wi-Fi radios" highlighted in blue. The main content area is titled "Wi-Fi Radios" and features a "Country" dropdown menu set to "United States" and a checked "Enable region settings" checkbox. Below this, there are two radio configuration sections: "5.0GHz Wi-Fi Radio" and "2.4GHz Wi-Fi Radio". Each section includes a "Center Channel" dropdown menu set to "Auto", a "Transmit Power" field set to "Auto", and checkboxes for "Cabin Enabled" and "Gogo Cloud Enabled". The "Gogo Cloud Enabled" checkbox is only present in the 2.4GHz section.

**Note:** The Wi-Fi networks/SSIDs tab shows previous Wi-Fi configurations.

The screenshot shows the Gogo Dash web interface. At the top left is the Gogo Dash logo. At the top right, there is a home icon, the name "Billy Brown", and a help icon. Below the header is a dark blue navigation bar with a back arrow and the text "N100CU - Vision Test Inc". On the left side, there is a sidebar menu with three items: "Network Priority", "Wi-Fi radios", and "Wi-Fi networks/SSIDs" (which is highlighted in blue). Below the menu is a section titled "AIRCRAFT DETAILS" with the following information: Model: FALCON / 10, Serial number: 10-104, Equipment: AVANCE L5I, Software: 4.2.0.57206, ACID: D608F3. Below that is "Aircraft Configuration" with "Last updated: 10/9/2020 10:39:03 AM". The main content area is titled "Wi-Fi Networks/SSIDs" and shows a configuration card for "DASHBIZ4G". The card has two input fields: "Wi-Fi network/SSID Name" containing "DASHBIZ4G" and "Password". Below these are three sections: "Security Settings" with checkboxes for "WPA2 secure SSID (password required?)" and "Hidden SSID (is the network name broadcasted?)"; "Wi-Fi Radio Settings" with checkboxes for "5.0GHz" and "2.4GHz"; and "Network Access/Use" with checkboxes for "AVANCE" and "TM (Terrestrial modem)".

This screenshot shows the same Gogo Dash interface as above, but with the configuration card for "SSID VIC" selected. The "Wi-Fi network/SSID Name" field now contains "SSID VIC". The "Security Settings" and "Wi-Fi Radio Settings" sections are identical to the previous screenshot. The "Network Access/Use" section now has a checked box for "TM (Terrestrial modem)" and an unchecked box for "AVANCE". Above the "SSID VIC" card, the settings for the previous "DASHBIZ4G" card are visible, including "Hidden SSID (is the network name broadcasted?)", "2.4GHz", and "TM (Terrestrial modem)".

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